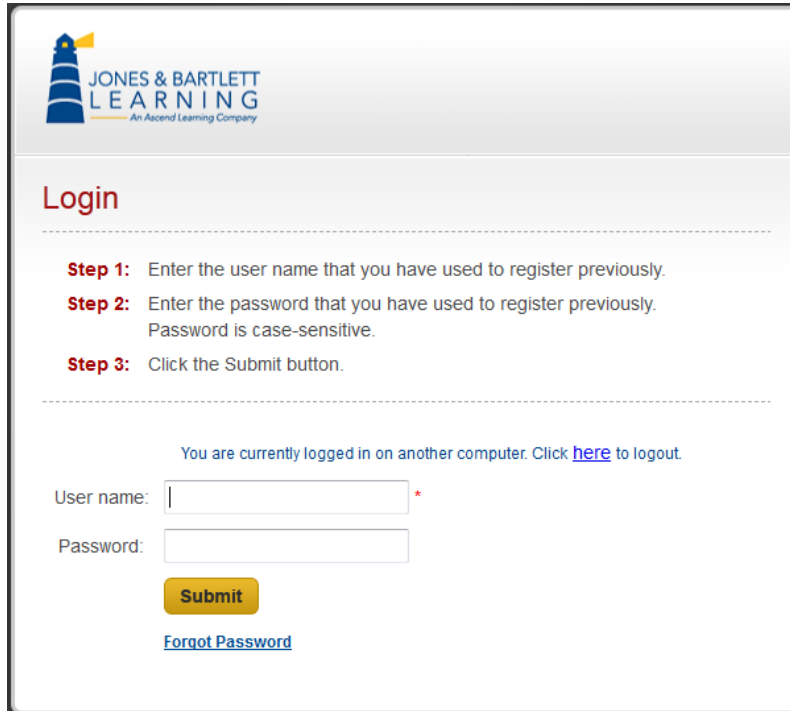


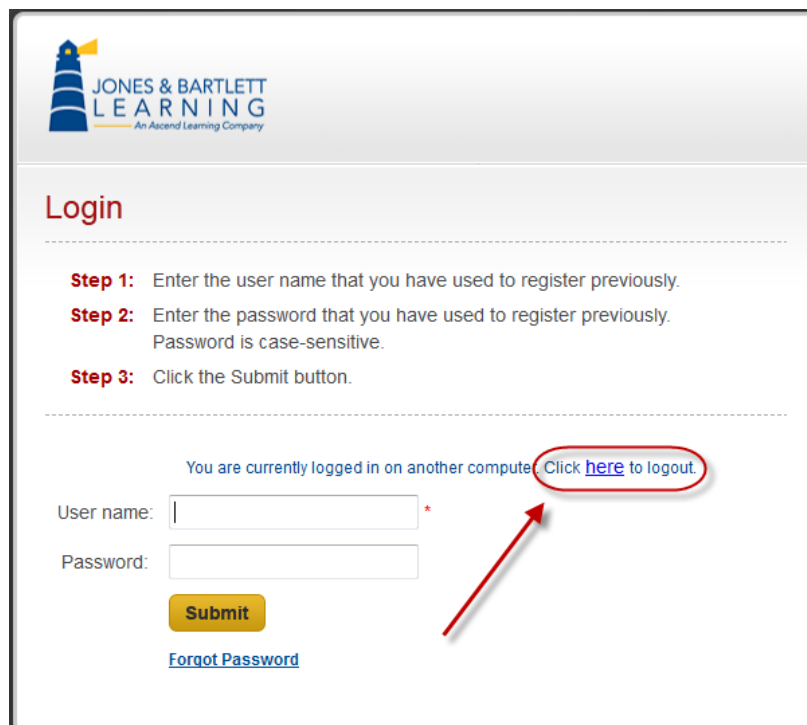
## How Do I Force Log-Out From My Account?

1. If you attempt to log in to your account when you are already logged in on another machine, you will see the following message:



The screenshot shows the Jones & Bartlett Learning login page. At the top left is the logo with the text "JONES & BARTLETT LEARNING" and "An Ascend Learning Company" below it. The page title is "Login". Below the title are three steps: "Step 1: Enter the user name that you have used to register previously.", "Step 2: Enter the password that you have used to register previously. Password is case-sensitive.", and "Step 3: Click the Submit button." Below the steps is a message: "You are currently logged in on another computer. Click [here](#) to logout." Underneath the message are two input fields: "User name:" followed by a text box with a red asterisk, and "Password:" followed by a text box. Below the password field is a yellow "Submit" button and a blue "Forgot Password" link.

2. To force log-out from your account, click the link at the end of the error message.



This screenshot is identical to the one above, but with a red arrow pointing to the "Click [here](#) to logout." link. The link is circled in red to highlight it as the action to take.

3. At the next screen, enter your username and password as you normally would.



The screenshot shows the login page for Jones & Bartlett Learning. At the top left is the company logo, which consists of a blue lighthouse icon and the text "JONES & BARTLETT LEARNING" with "An Ascend Learning Company" underneath. Below the logo, the word "Login" is displayed in a red font. A dashed horizontal line separates the instructions from the input fields. The instructions are as follows:

- Step 1:** Enter the user name that you have used to register previously.
- Step 2:** Enter the password that you have used to register previously. Password is case-sensitive.
- Step 3:** Click the Submit button.

Another dashed horizontal line is below the instructions. The login form contains two input fields: "User name:" with the text "JBLteststudent" and "Password:" with ten black dots. Below the password field is a yellow "Submit" button and a blue link labeled "Forgot Password".